

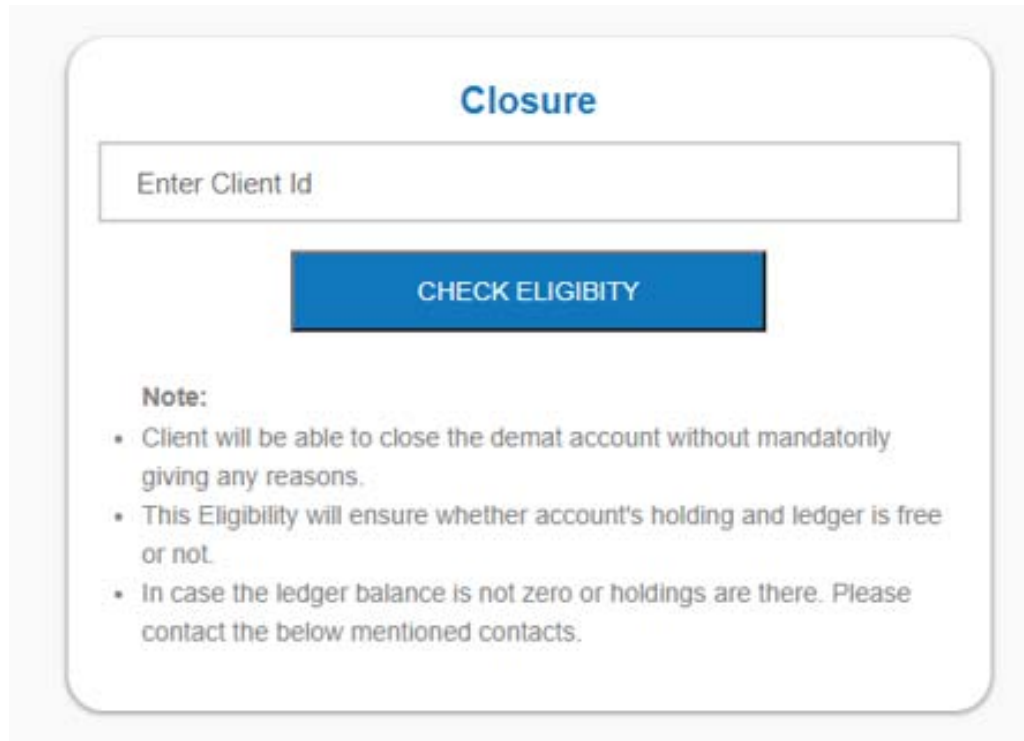
ONLINE ACCOUNT CLOSURE PROCESS

Please click on below given link for
online Closure of your Trading &
Demat account

<https://ekyc.stobox.in/closure>

Step1: Enter Client Id

After entering client Id, click on 'check eligibility' button. If client is eligible for account closure process only then he will be able to close his account. Eligibility is calculated on the basis of ledger balance and stock holding. If ledger balance is greater than 0 or any stock holding is present , then he won't be able to close his account.



Closure

Enter Client Id

CHECK ELIGIBILITY

Note:

- Client will be able to close the demat account without mandatorily giving any reasons.
- This Eligibility will ensure whether account's holding and ledger is free or not.
- In case the ledger balance is not zero or holdings are there. Please contact the below mentioned contacts.

Step2: Enter OTP

Closure

hy589

Enter OTP (* OTP sent on your mobile number & email id)

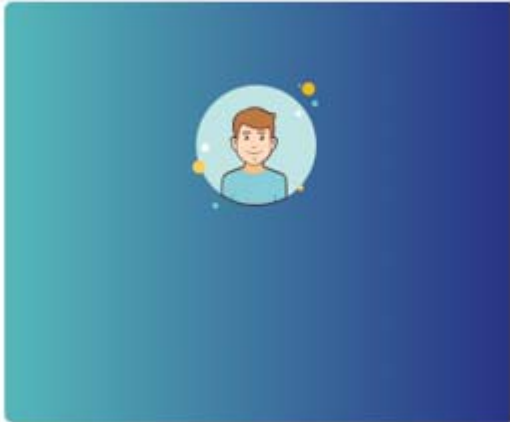
Resend in 43s...

CLIENT LOGIN

Note:

- Client will be able to close the demat account without mandatorily giving any reasons.
- This Eligibility will ensure whether account's holding and ledger is free or not.
- In case the ledger balance is not zero or holdings are there. Please contact the below mentioned contacts.

After entering OTP, customer will land to this page having his details



Information

| | |
|-------|------------|
| Name | CCode |
| DP ID | Pan Number |

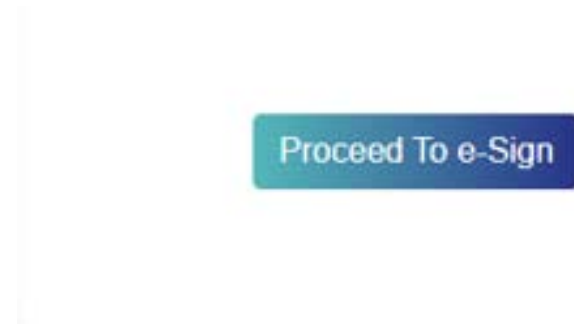
Proceed to close Account

Step3: After clicking on 'Proceed to close account', upload signature.



The image shows a web interface for uploading a signature. At the top, the word "Signature" is written in a large, elegant cursive font. Below it is a file selection area with a "Browse..." button and the text "No file Selected". To the right of this area is a blue button with white text that says "Submit Signature".

Step4: After uploading signature, user will be directed to do E-sign. This is the last step. After this, the client's entry will be visible on the closure admin



Closure Admin Panel

Bucket

Complete

No Need

Show

10

entries

Search:

| Client Code | Status | Name | Pan Number | Phone Number | Email | Generate Pdf | Complete | No Need |
|-------------|-----------|-------------------------------|------------|--------------|-------|--------------|----------|---------|
| | Requested | 2021-10-20 15:27:47.576524 | | | | Generate PDF | Complete | No Need |

Here, Complete button is there to mark that the account is closed successfully. After this button click, entry will move to 'Complete' tab.

,No Need' button is there to mark that the account is no longer required to close. After this button click, entry will move to 'No Need' tab.